

North Seattle Community College e-Learning

School Year 2011 - 2012: Online Survey Results

Total number of students surveyed	1891	2113
Total number of respondents	89	84
Percent of recipients who responded	4.71%	3.98%
	Summer	Fall

Purpose of Survey (as prefaced on the form itself):

The contents of your responses are kept confidential and will not affect your grade."

"This questionnaire helps us evaluate our e-Learning courses (online, hybrid as well as other modes) in order to improve our programs and services. It is NOT AN EVALUATION OF THE INSTRUCTOR. If you have comments in that regard, they should be directed to the division associate deans and/or through standard evaluation forms. Thank you so much for your participation in North Seattle Community College's Distance Learning program."

	Sum 11		Fall 11		Win 12		Spring 12	
Mode of delivery for your course:								
	Number	Percent	Number	Percent	Number	Percent	Number	Percent
Fully Online	72	80.90%	63	75.00%		#DIV/0!		#DIV/0!
Primarily Online	8	8.99%	3	3.57%		#DIV/0!		#DIV/0!
Hybrid	7	7.87%	15	17.86%		#DIV/0!		#DIV/0!
Video/Media	0	0.00%	0	0.00%		#DIV/0!		#DIV/0!
Web Enhanced	2	2.25%	0	0.00%		#DIV/0!		#DIV/0!
Optional	0	0.00%	0	0.00%		#DIV/0!		#DIV/0!
Other	0	0.00%	2	2.38%		#DIV/0!		#DIV/0!
Self Paced Modules	0	0.00%	1	1.19%		#DIV/0!		#DIV/0!
Response totals	89	100.00%	84	96.43%	0	#DIV/0!	0	#DIV/0!

1. Was this your first e-Learning Course?								
	Number	Percent	Number	Percent	Number	Percent	Number	Percent
Yes	35	40.23%	28	33.33%		#DIV/0!		#DIV/0!
No	52	59.77%	52	61.90%		#DIV/0!		#DIV/0!
			4					
Response totals	87	100.00%	84	95.24%	0	#DIV/0!	0	#DIV/0!

2. What Learning Management system did your course use primarily?								
	Number	Percent	Number	Percent	Number	Percent	Number	Percent
ANGEL LMS	73	82.02%	74	88.10%		#DIV/0!		#DIV/0!
Moodle	0	0.00%	0	0.00%		#DIV/0!		#DIV/0!
OWL	4	4.49%	2	2.38%		#DIV/0!		#DIV/0!
Academic Systems (Math)	4	4.49%	1	1.19%		#DIV/0!		#DIV/0!
Publisher Web	4	4.49%	2	2.38%		#DIV/0!		#DIV/0!
Instructor Web	4	4.49%	4	4.76%		#DIV/0!		#DIV/0!
			1	1.19%				
Response totals	89	100.00%	84	100.00%	0	#DIV/0!	0	#DIV/0!

For the multiple choice questions, the numbers correspond to:

5 = strongly agree / 4 = agree / 3 = neutral / 2 = disagree / 1 = strongly disagree
/ NS = not selected

	Sum 11	Fall 11	Win 12	Spring 12
3. Adequacy of available hardware for completing course work was:				
	Number	Percent	Number	Percent
5	59	66.29%	45	53.57%
4	11	12.36%	21	25.00%
3	12	13.48%	9	10.71%
2	2	2.25%	3	3.57%
1	2	2.25%	1	1.19%
NS	3	3.37%	5	5.95%
Response totals	89	100.00%	84	100.00%

	Sum 11	Fall 11	Win 12	Spring 12
4. Adequacy of available software for completing course work was:				
	Number	Percent	Number	Percent
5	52	58.43%	44	52.38%
4	15	16.85%	25	29.76%
3	9	10.11%	6	7.14%
2	6	6.74%	4	4.76%
1	3	3.37%	1	1.19%
NS	4	4.49%	4	4.76%
Response totals	89	100.00%	84	100.00%

	Sum 11	Fall 11	Win 12	Spring 12
5. Adequacy of your technology skills for completing distance learning course work was:				
	Number	Percent	Number	Percent
5	68	76.40%	53	63.10%
4	11	12.36%	19	22.62%
3	7	7.87%	8	9.52%
2	1	1.12%	1	1.19%
1	0	0.00%	0	0.00%
NS	2	2.25%	3	3.57%
Response totals	89	100.00%	84	100.00%

Sum 11

Fall 11

Win 12

Spring 12

6. Quality of access to and assistance from NeLSC tech support:

	Number	Percent	Number	Percent	Number	Percent	Number	Percent
5	48	53.93%	36	42.86%		#DIV/0!		#DIV/0!
4	18	20.22%	17	20.24%		#DIV/0!		#DIV/0!
3	14	15.73%	15	17.86%		#DIV/0!		#DIV/0!
2	1	1.12%	4	4.76%		#DIV/0!		#DIV/0!
1	1	1.12%	1	1.19%		#DIV/0!		#DIV/0!
NS	7	7.87%	11	13.10%		#DIV/0!		#DIV/0!
Response totals	89	100.00%	84	100.00%	0	#DIV/0!	0	#DIV/0!

Sum 11

Fall 11

Win 12

Spring 12

7. Selected technology used to communicate with your instructor and classmates was:

	Number	Percent	Number	Percent	Number	Percent	Number	Percent
5	49	55.06%	38	45.24%		#DIV/0!		#DIV/0!
4	15	16.85%	21	25.00%		#DIV/0!		#DIV/0!
3	12	13.48%	9	10.71%		#DIV/0!		#DIV/0!
2	8	8.99%	9	10.71%		#DIV/0!		#DIV/0!
1	2	2.25%	3	3.57%		#DIV/0!		#DIV/0!
NS	3	3.37%	4	4.76%		#DIV/0!		#DIV/0!
Response totals	89	100.00%	84	100.00%	0	#DIV/0!	0	#DIV/0!

Sum 11

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Win 12

Spring 12

8. Quality and usefulness of academic advising provided was:

	Number	Percent	Number	Percent	Number	Percent	Number	Percent
5	45	50.56%	33	39.29%		#DIV/0!		#DIV/0!
4	14	15.73%	18	21.43%		#DIV/0!		#DIV/0!
3	16	17.98%	12	14.29%		#DIV/0!		#DIV/0!
2	2	2.25%	7	8.33%		#DIV/0!		#DIV/0!
1	7	7.87%	3	3.57%		#DIV/0!		#DIV/0!
NS	5	5.62%	11	13.10%		#DIV/0!		#DIV/0!
Response totals	89	100.00%	84	100.00%	0	#DIV/0!	0	#DIV/0!

Sum 11 Fall 11 Win 12 Spring 12

9. Ease of registering/making schedule changes was:								
	Number	Percent	Number	Percent	Number	Percent	Number	Percent
5	53	59.55%	38	45.24%		#DIV/0!		#DIV/0!
4	16	17.98%	21	25.00%		#DIV/0!		#DIV/0!
3	14	15.73%	10	11.90%		#DIV/0!		#DIV/0!
2	1	1.12%	3	3.57%		#DIV/0!		#DIV/0!
1	2	2.25%	0	0.00%		#DIV/0!		#DIV/0!
NS	3	3.37%	12	14.29%		#DIV/0!		#DIV/0!
Response totals	89	100.00%	84	100.00%	0	#DIV/0!	0	#DIV/0!

Sum 11 Fall 11 Win 12 Spring 12

10. Ease of the acquiring books and lecture materials was:								
	Number	Percent	Number	Percent	Number	Percent	Number	Percent
5	47	52.81%	29	34.52%		#DIV/0!		#DIV/0!
4	15	16.85%	28	33.33%		#DIV/0!		#DIV/0!
3	13	14.61%	10	11.90%		#DIV/0!		#DIV/0!
2	8	8.99%	8	9.52%		#DIV/0!		#DIV/0!
1	4	4.49%	0	0.00%		#DIV/0!		#DIV/0!
NS	2	2.25%	9	10.71%		#DIV/0!		#DIV/0!
Response totals	89	100.00%	84	100.00%	0	#DIV/0!	0	#DIV/0!

Sum 11 Fall 11 Win 12 Spring 12

11. Ability to locate and use what you needed on the course web site was:								
	Number	Percent	Number	Percent	Number	Percent	Number	Percent
5	43	48.31%	30	35.71%		#DIV/0!		#DIV/0!
4	21	23.60%	28	33.33%		#DIV/0!		#DIV/0!
3	13	14.61%	11	13.10%		#DIV/0!		#DIV/0!
2	8	8.99%	7	8.33%		#DIV/0!		#DIV/0!
1	1	1.12%	3	3.57%		#DIV/0!		#DIV/0!
NS	3	3.37%	5	5.95%		#DIV/0!		#DIV/0!
Response totals	89	100.00%	84	100.00%	0	#DIV/0!	0	#DIV/0!

Sum 11

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12. Your likelihood of registering for or recommending an e-Learning class in the future are:								
	Number	Percent	Number	Percent	Number	Percent	Number	Percent
5	51	57.30%	44	52.38%		#DIV/0!		#DIV/0!
4	19	21.35%	13	15.48%		#DIV/0!		#DIV/0!
3	5	5.62%	13	15.48%		#DIV/0!		#DIV/0!
2	5	5.62%	4	4.76%		#DIV/0!		#DIV/0!
1	7	7.87%	6	7.14%		#DIV/0!		#DIV/0!
NS	2	2.25%	4	4.76%		#DIV/0!		#DIV/0!
Response totals	89	100.00%	84	100.00%	0	#DIV/0!	0	#DIV/0!

Sum 11

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13. Your overall online experience using e-Learning was:								
	Number	Percent	Number	Percent	Number	Percent	Number	Percent
5	42	47.19%	37	44.05%		#DIV/0!		#DIV/0!
4	23	25.84%	22	26.19%		#DIV/0!		#DIV/0!
3	14	15.73%	12	14.29%		#DIV/0!		#DIV/0!
2	3	3.37%	4	4.76%		#DIV/0!		#DIV/0!
1	5	5.62%	6	7.14%		#DIV/0!		#DIV/0!
NS	2	2.25%	3	3.57%		#DIV/0!		#DIV/0!
Response totals	89	100.00%	84	100.00%	0	#DIV/0!	0	#DIV/0!

Sum 11

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14. Translation of traditional instructor-student exchanges into the online format for this course was:								
	Number	Percent	Number	Percent	Number	Percent	Number	Percent
5	37	41.57%	27	32.14%		#DIV/0!		#DIV/0!
4	21	23.60%	17	20.24%		#DIV/0!		#DIV/0!
3	12	13.48%	17	20.24%		#DIV/0!		#DIV/0!
2	11	12.36%	9	10.71%		#DIV/0!		#DIV/0!
1	6	6.74%	7	8.33%		#DIV/0!		#DIV/0!
NS	2	2.25%	7	8.33%		#DIV/0!		#DIV/0!
Response totals	89	100.00%	84	100.00%	0	#DIV/0!	0	#DIV/0!