

## North Seattle Community College e-Learning

### School Year 2010 – 2011: Online Survey Results

Total number of students surveyed                    8385  
 Total number of respondents                            218  
 Percent of recipients who responded            2.60%

#### Purpose of Survey (as prefaced on the form itself):

**The contents of your responses are kept confidential and will not affect your grade."**

**"This questionnaire helps us evaluate our e-Learning courses (online, hybrid as well as other modes) in order to improve our programs and services. It is NOT AN EVALUATION OF THE INSTRUCTOR. If you have comments in that regard, they should be directed to the division associate deans and/or through standard evaluation forms. Thank you so much for your participation in North Seattle Community College's Distance Learning program."**

	Sum 10		Fall 10		Win 11		Spring 11	
<b>Mode of delivery for your course:</b>								
	Number	Percent	Number	Percent	Number	Percent	Number	Percent
Fully Online	12	85.71%	83	86.46%	34	94.44%	66	94.29%
Primarily Online	2	14.29%	4	4.17%	2	5.56%	3	4.29%
Hybrid		0.00%	9	9.38%		0.00%	1	1.43%
Video/Media		0.00%		0.00%		0.00%		0.00%
Web Enhanced		0.00%		0.00%		0.00%		0.00%
Optional		0.00%		0.00%		0.00%		0.00%
Other		0.00%	2	2.08%		0.00%		0.00%
Self Paced Modules		0.00%		0.00%		0.00%		0.00%
Response totals	14	100.00%	96	100.00%	36	100.00%	70	100.00%

<b>1. Was this you first e-Learning Course?</b>								
	Number	Percent	Number	Percent	Number	Percent	Number	Percent
Yes	6	46.15%	43	44.79%	10	28.57%	22	31.88%
No	7	53.85%	53	55.21%	25	71.43%	47	68.12%
Response totals	13	100.00%	96	100.00%	35	100.00%	69	100.00%

<b>2. What Learning Management system did your course use primarily?</b>								
	Number	Percent	Number	Percent	Number	Percent	Number	Percent
ANGEL LMS	8	57.14%	92	93.88%	30	83.33%	67	95.71%
Moodle		0.00%		0.00%		0.00%		0.00%
OWL		0.00%		0.00%		0.00%		0.00%
Academic Systems (Math)		0.00%	1	1.02%		0.00%		0.00%
Publisher Web		0.00%	2	2.04%	2	5.56%	1	1.43%
Instructor Web	6	42.86%	3	3.06%	4	11.11%	2	2.86%
Response totals	14	100.00%	98	100.00%	36	100.00%	70	100.00%

For the multiple choice questions, the numbers correspond to:

5 = strongly agree / 4 = agree / 3 = neutral / 2 = disagree / 1 = strongly disagree  
/ NS = not selected

	Sum 10		Fall 10		Win 11		Spring 11	
<b>3. Adequacy of available hardware for completing course work was:</b>								
	Number	Percent	Number	Percent	Number	Percent	Number	Percent
5	8	57.14%	66	67.35%	23	63.89%	40	57.14%
4	3	21.43%	24	24.49%	9	25.00%	17	24.29%
3		0.00%	5	5.10%	3	8.33%	9	12.86%
2		0.00%	1	1.02%		0.00%		0.00%
1		0.00%		0.00%		0.00%	2	2.86%
NS	3	21.43%	2	2.04%	1	2.78%	2	2.86%
Response totals	14	100.00%	98	100.00%	36	100.00%	70	100.00%

	Sum 10		Fall 10		Win 11		Spring 11	
<b>4. Adequacy of available software for completing course work was:</b>								
	Number	Percent	Number	Percent	Number	Percent	Number	Percent
5	7	50.00%	59	60.20%	22	61.11%	36	51.43%
4	4	28.57%	21	21.43%	7	19.44%	17	24.29%
3		0.00%	12	12.24%	4	11.11%	13	18.57%
2		0.00%	1	1.02%	2	5.56%	2	2.86%
1		0.00%	2	2.04%		0.00%	2	2.86%
NS	3	21.43%	3	3.06%	1	2.78%		0.00%
Response totals	14	100.00%	98	100.00%	36	100.00%	70	100.00%

	Sum 10		Fall 10		Win 11		Spring 11	
<b>5. Adequacy of your technology skills for completing distance learning course work was:</b>								
	Number	Percent	Number	Percent	Number	Percent	Number	Percent
5	12	85.71%	69	70.41%	18	50.00%	43	61.43%
4		0.00%	17	17.35%	5	13.89%	18	25.71%
3	1	7.14%	7	7.14%	7	19.44%	7	10.00%
2		0.00%	2	2.04%	3	8.33%	1	1.43%
1		0.00%		0.00%	1	2.78%		0.00%
NS	1	7.14%	3	3.06%	2	5.56%	1	1.43%
Response totals	14	100.00%	98	100.00%	36	100.00%	70	100.00%

Sum 10

Fall 10

Win 11

Spring 11

**6. Quality of access to and assistance from NeLSC tech support:**

	Number	Percent	Number	Percent	Number	Percent	Number	Percent
5	8	57.14%	43	43.88%	18	50.00%	33	47.14%
4	2	14.29%	19	19.39%	5	13.89%	13	18.57%
3		0.00%	21	21.43%	7	19.44%	16	22.86%
2		0.00%	7	7.14%	3	8.33%	3	4.29%
1		0.00%	2	2.04%	1	2.78%		0.00%
NS	4	28.57%	6	6.12%	2	5.56%	5	7.14%
Response totals	14	100.00%	98	100.00%	36	100.00%	70	100.00%

Sum 10

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**7. Selected technology used to communicate with your instructor and classmates was:**

	Number	Percent	Number	Percent	Number	Percent	Number	Percent
5	11	78.57%	47	47.96%	21	58.33%	26	37.14%
4		0.00%	32	32.65%	9	25.00%	20	28.57%
3	1	7.14%	9	9.18%	3	8.33%	6	8.57%
2		0.00%	3	3.06%	1	2.78%	11	15.71%
1	1	7.14%	4	4.08%	1	2.78%	6	8.57%
NS	1	7.14%	3	3.06%	1	2.78%	1	1.43%
Response totals	14	100.00%	98	100.00%	36	100.00%	70	100.00%

Sum 10

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**8. Quality and usefulness of academic advising provided was:**

	Number	Percent	Number	Percent	Number	Percent	Number	Percent
5	8	57.14%	37	37.76%	18	50.00%	25	35.71%
4	1	7.14%	28	28.57%	9	25.00%	22	31.43%
3	1	7.14%	9	9.18%	6	16.67%	10	14.29%
2	1	7.14%	9	9.18%	1	2.78%	5	7.14%
1	1	7.14%	5	5.10%	1	2.78%	5	7.14%
NS	2	14.29%	10	10.20%	1	2.78%	3	4.29%
Response totals	14	100.00%	98	100.00%	36	100.00%	70	100.00%

Sum 10                      Fall 10                      Win 11                      Spring 11

<b>9. Ease of registering/making schedule changes was:</b>									
	Sum 10		Fall 10		Win 11		Spring 11		
	Number	Percent	Number	Percent	Number	Percent	Number	Percent	
5	9	64.29%	60	61.22%	19	54.29%	38	54.29%	
4	2	14.29%	20	20.41%	8	22.86%	17	24.29%	
3	1	7.14%	6	6.12%	7	20.00%	9	12.86%	
2		0.00%	4	4.08%		0.00%	3	4.29%	
1		0.00%	3	3.06%		0.00%	2	2.86%	
NS	2	14.29%	5	5.10%	1	2.86%	1	1.43%	
Response totals	14	100.00%	98	100.00%	35	100.00%	70	100.00%	

Sum 10                      Fall 10                      Win 11                      Spring 11

<b>10. Ease of the acquiring books and lecture materials was:</b>									
	Sum 10		Fall 10		Win 11		Spring 11		
	Number	Percent	Number	Percent	Number	Percent	Number	Percent	
5	8	57.14%	46	46.94%	20	55.56%	35	50.00%	
4	3	21.43%	25	25.51%	10	27.78%	18	25.71%	
3	2	14.29%	19	19.39%	4	11.11%	12	17.14%	
2		0.00%	4	4.08%		0.00%	2	2.86%	
1		0.00%	1	1.02%	1	2.78%	1	1.43%	
NS	1	7.14%	3	3.06%	1	2.78%	2	2.86%	
Response totals	14	100.00%	98	100.00%	36	100.00%	70	100.00%	

Sum 10                      Fall 10                      Win 11                      Spring 11

<b>11. Ability to locate and use what you needed on the course web site was:</b>									
	Sum 10		Fall 10		Win 11		Spring 11		
	Number	Percent	Number	Percent	Number	Percent	Number	Percent	
5	8	57.14%	49	50.00%	18	50.00%	27	38.57%	
4	1	7.14%	24	24.49%	10	27.78%	19	27.14%	
3	3	21.43%	13	13.27%	6	16.67%	14	20.00%	
2	1	7.14%	3	3.06%		0.00%	6	8.57%	
1		0.00%	4	4.08%	1	2.78%	3	4.29%	
NS	1	7.14%	5	5.10%	1	2.78%	1	1.43%	
Response totals	14	100.00%	98	100.00%	36	100.00%	70	100.00%	

Sum 10

Fall 10

Win 11

Spring 11

<b>12. Your likelihood of registering for or recommending an e-Learning class in the future are:</b>								
	Number	Percent	Number	Percent	Number	Percent	Number	Percent
5	6	42.86%	56	57.14%	19	55.88%	36	51.43%
4	2	14.29%	18	18.37%	8	23.53%	9	12.86%
3	2	14.29%	7	7.14%	5	14.71%	9	12.86%
2	3	21.43%	6	6.12%	1	2.94%	8	11.43%
1		0.00%	8	8.16%	1	2.94%	8	11.43%
NS	1	7.14%	3	3.06%		0.00%		0.00%
Response totals	14	100.00%	98	100.00%	34	100.00%	70	100.00%

Sum 10

Fall 10

Win 11

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<b>13. Your overall online experience using e-Learning was:</b>								
	Number	Percent	Number	Percent	Number	Percent	Number	Percent
5	6	42.86%	43	43.88%	17	47.22%	31	44.29%
4	3	21.43%	31	31.63%	10	27.78%	16	22.86%
3	2	14.29%	8	8.16%	6	16.67%	9	12.86%
2	2	14.29%	6	6.12%	1	2.78%	7	10.00%
1		0.00%	7	7.14%	1	2.78%	7	10.00%
NS	1	7.14%	3	3.06%	1	2.78%		0.00%
Response totals	14	100.00%	98	100.00%	36	100.00%	70	100.00%

Sum 10

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<b>14. Translation of traditional instructor-student exchanges into the online format for this course was:</b>								
	Number	Percent	Number	Percent	Number	Percent	Number	Percent
5	5	35.71%	34	34.69%	11	30.56%	23	32.86%
4	3	21.43%	26	26.53%	9	25.00%	13	18.57%
3	1	7.14%	19	19.39%	11	30.56%	12	17.14%
2	2	14.29%	5	5.10%	3	8.33%	14	20.00%
1	2	14.29%	12	12.24%	1	2.78%	7	10.00%
NS	1	7.14%	2	2.04%	1	2.78%	1	1.43%
Response totals	14	100.00%	98	100.00%	36	100.00%	70	100.00%