

North Seattle Community College e-Learning

School Year 2009 – 2010: Online Survey Results (Summer 09 no data)

Total number of students surveyed 8383
 Total number of respondents 132
 Percent of recipients who responded 1.57%

Purpose of Survey (as prefaced on the form itself):

The contents of your responses are kept confidential and will not affect your grade."

"This questionnaire helps us evaluate our e-Learning courses (online, hybrid as well as other modes) in order to improve our programs and services. It is NOT AN EVALUATION OF THE INSTRUCTOR. If you have comments in that regard, they should be directed to the division associate deans and/or through standard evaluation forms. Thank you so much for your participation in North Seattle Community College's Distance Learning program."

	Sum 09		Fall 09		Win 10		Spring 10	
Mode of delivery for your course:								
	Number	Percent	Number	Percent	Number	Percent	Number	Percent
Fully Online			51	91.07%	44	95.65%	29	96.67%
Primarily Online			4	7.14%	2	4.35%	1	3.33%
Hybrid			1	1.79%		0.00%		0.00%
Video/Media				0.00%		0.00%		0.00%
Web Enhanced				0.00%		0.00%		0.00%
Optional				0.00%		0.00%		0.00%
Other				0.00%		0.00%		0.00%
Self Paced Modules				0.00%		0.00%		0.00%
Response totals			56	100.00%	46	100.00%	30	100.00%

1. Was this your first e-Learning Course?								
	Number	Percent	Number	Percent	Number	Percent	Number	Percent
Yes			22	44.00%	19	44.19%	12	40.00%
No			28	56.00%	24	55.81%	18	60.00%
Response totals			50	100.00%	43	100.00%	30	100.00%

2. What Learning Management system did your course use primarily?								
	Number	Percent	Number	Percent	Number	Percent	Number	Percent
ANGEL LMS			51	91.07%	43	93.48%	29	96.67%
Moodle				0.00%		0.00%		0.00%
OWL				0.00%		0.00%		0.00%
Academic Systems (Math)				0.00%		0.00%		0.00%
Publisher Web			1	1.79%		0.00%		0.00%
Instructor Web			4	7.14%	3	6.52%	1	3.33%
Response totals	0	0.00%	56	100.00%	46	100.00%	30	100.00%

For the multiple choice questions, the numbers correspond to:

5 = strongly agree / 4 = agree / 3 = neutral / 2 = disagree / 1 = strongly disagree
 / NS = not selected

Sum 09		Fall 09		Win 10		Spring 10		
3. Adequacy of available hardware for completing course work was:								
	Number	Percent	Number	Percent	Number	Percent	Number	Percent
5			33	60.00%	28	60.87%	18	60.00%
4			12	21.82%	11	23.91%	9	30.00%
3			4	7.27%	3	6.52%	3	10.00%
2			1	1.82%	1	2.17%		0.00%
1			1	1.82%		0.00%		0.00%
NS			4	7.27%	3	6.52%		0.00%
Response totals	0	0.00%	55	100.00%	46	100.00%	30	100.00%

Sum 09		Fall 09		Win 10		Spring 10		
4. Adequacy of available software for completing course work was:								
	Number	Percent	Number	Percent	Number	Percent	Number	Percent
5			30	53.57%	26	56.52%	18	60.00%
4			14	25.00%	12	26.09%	9	30.00%
3			5	8.93%	4	8.70%	3	10.00%
2			2	3.57%		0.00%		0.00%
1				0.00%		0.00%		0.00%
NS			5	8.93%	4	8.70%		0.00%
Response totals	0	0.00%	56	100.00%	46	100.00%	30	100.00%

Sum 09		Fall 09		Win 10		Spring 10		
5. Adequacy of your technology skills for completing distance learning course work was:								
	Number	Percent	Number	Percent	Number	Percent	Number	Percent
5			32	57.14%	28	60.87%	18	60.00%
4			12	21.43%	11	23.91%	9	30.00%
3			5	8.93%	3	6.52%	2	6.67%
2			1	1.79%		0.00%	1	3.33%
1				0.00%		0.00%		0.00%
NS			6	10.71%	4	8.70%		0.00%
Response totals	0	0.00%	56	100.00%	46	100.00%	30	100.00%

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6. Quality of access to and assistance from NeLSC tech support:

	Number	Percent	Number	Percent	Number	Percent	Number	Percent
5			25	44.64%	22	47.83%	18	60.00%
4			12	21.43%	10	21.74%	4	13.33%
3			7	12.50%	6	13.04%	7	23.33%
2			2	3.57%	1	2.17%	1	3.33%
1			1	1.79%	1	2.17%		0.00%
NS			9	16.07%	6	13.04%		0.00%
Response totals	0	0.00%	56	100.00%	46	100.00%	30	100.00%

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7. Selected technology used to communicate with your instructor and classmates was:

	Number	Percent	Number	Percent	Number	Percent	Number	Percent
5			25	44.64%	22	47.83%	19	63.33%
4			14	25.00%	13	28.26%	3	10.00%
3			6	10.71%	4	8.70%	4	13.33%
2			3	5.36%	3	6.52%	3	10.00%
1			1	1.79%	1	2.17%		0.00%
NS			7	12.50%	3	6.52%	1	3.33%
Response totals	0	0.00%	56	100.00%	46	100.00%	30	100.00%

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8. Quality and usefulness of academic advising provided was:

	Number	Percent	Number	Percent	Number	Percent	Number	Percent
5			21	37.50%	18	39.13%	17	56.67%
4			16	28.57%	14	30.43%	2	6.67%
3			6	10.71%	4	8.70%	9	30.00%
2			4	7.14%	4	8.70%	1	3.33%
1			1	1.79%	1	2.17%	1	3.33%
NS			8	14.29%	5	10.87%		0.00%
Response totals	0	0.00%	56	100.00%	46	100.00%	30	100.00%

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9. Ease of registering/making schedule changes was:								
	Number	Percent	Number	Percent	Number	Percent	Number	Percent
5			30	53.57%	26	56.52%	22	73.33%
4			12	21.43%	11	23.91%	4	13.33%
3			7	12.50%	5	10.87%	3	10.00%
2			0	0.00%	0	0.00%	0	0.00%
1			0	0.00%	0	0.00%		0.00%
NS			7	12.50%	4	8.70%	1	3.33%
Response totals	0	0.00%	56	100.00%	46	100.00%	30	100.00%

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10. Ease of the acquiring books and lecture materials was:								
	Number	Percent	Number	Percent	Number	Percent	Number	Percent
5			28	50.00%	24	52.17%	19	63.33%
4			11	19.64%	12	26.09%	5	16.67%
3			8	14.29%	7	15.22%	5	16.67%
2			2	3.57%	1	2.17%	0	0.00%
1			2	3.57%	1	2.17%	1	3.33%
NS			5	8.93%	1	2.17%		0.00%
Response totals	0	0.00%	56	100.00%	46	100.00%	30	100.00%

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11. Ability to locate and use what you needed on the course web site was:								
	Number	Percent	Number	Percent	Number	Percent	Number	Percent
5			24	42.86%	20	43.48%	16	53.33%
4			13	23.21%	11	23.91%	9	30.00%
3			9	16.07%	7	15.22%	2	6.67%
2			4	7.14%	3	6.52%	3	10.00%
1			2	3.57%		0.00%		0.00%
NS			4	7.14%	5	10.87%		0.00%
Response totals	0	0.00%	56	100.00%	46	100.00%	30	100.00%

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12. Your likelihood of registering for or recommending an e-Learning class in the future are:								
	Number	Percent	Number	Percent	Number	Percent	Number	Percent
5			27	48.21%	23	50.00%	17	56.67%
4			11	19.64%	10	21.74%	6	20.00%
3			6	10.71%	5	10.87%	3	10.00%
2			3	5.36%	2	4.35%	1	3.33%
1			3	5.36%	3	6.52%	3	10.00%
NS			6	10.71%	3	6.52%		0.00%
Response totals	0	0.00%	56	100.00%	46	100.00%	30	100.00%

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13. Your overall online experience using e-Learning was:								
	Number	Percent	Number	Percent	Number	Percent	Number	Percent
5			22	39.29%	19	41.30%	18	60.00%
4			16	28.57%	13	28.26%	5	16.67%
3			7	12.50%	5	10.87%	5	16.67%
2			4	7.14%	3	6.52%	0	0.00%
1			2	3.57%	1	2.17%	2	6.67%
NS			5	8.93%	5	10.87%		0.00%
Response totals	0	0.00%	56	100.00%	46	100.00%	30	100.00%

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14. Translation of traditional instructor-student exchanges into the online format for this course was:								
	Number	Percent	Number	Percent	Number	Percent	Number	Percent
5			17	30.36%	15	32.61%	12	40.00%
4			16	28.57%	14	30.43%	8	26.67%
3			9	16.07%	5	10.87%	7	23.33%
2			2	3.57%	2	4.35%	1	3.33%
1			6	10.71%	5	10.87%	2	6.67%
NS			6	10.71%	5	10.87%		0.00%
Response totals	0	0.00%	56	100.00%	46	100.00%	30	100.00%